

Presents MDP On

Measuring QMS Effectiveness (Quality Performance Evaluation-QPE)

Overview

Many top performing businesses, which achieve superior levels of success and sustainability, have a sound & well maintained Quality Management System (QMS). But while doing that, these companies are constantly measuring the QMS effectiveness which is commonly termed as Quality Performance Evaluation (QPE). Correlation between business benefits and an implemented & measured quality management system must be understood by employees at all levels. The benefit of a definitive measure of QMS health lies in providing a point of reference, which can fuel the motivation to continuously improve compliance to the quality management system. This is the foundation for superior business performance. This module aims to develop a QMS health measure based on certain performance indicators which are capable of digging out hidden shortcomings and providing QMS effectiveness to the operation & overall business activities. This session will help the participants taking decisions and working on their associated actions proactively.

Focus Areas

- Why is QPE needed
- What measurement fits best
- Methodology of Effectiveness Measurement
- System Development for QPE
- Designing Measures to Focus on Value-Added QMS Objectives
- Defining Process Owner's task and responsibilities for QMS health check
- Interactions & Sharing of QMS measurement experience

Approach

- Classroom Presentations with appropriate graphics
- Question/answers, case studies, experience sharing by faculty & participants.

Target Audience

Middle and senior level executives of all manufacturing related departments

Course Fees

1. Life/Patron - 1500/- per participant + taxes
 2. BMA Members-1700/- per participant + Taxes
 3. Non Members-2000/- per participant + Taxes
 4. Student – 800/- per participant + Taxes
- *(Kindly contact us for group discounts)

Date

25th January, 2019

Time

9:30am-5:30pm

Faculty

Ravindra Biswas:

Mr.Ravindra Biswas is a Mechanical Engineer (Gold Medalist) from NIT and MBA in Finance. He is a 6-Sigma Black Belt and business excellence trainer & implementer. Mr Biswas has rich experience in the field of automotive, heavy & light engineering, machine tools, foundry, telecommunication and financial services. For the last 17 years he worked as SBU head in the companies he worked in and acquired immense knowledge in strategic as well as operational activities. He served business entities like Tata Group, Birla JV, ABB, Batliboi, Rallis India and few Auto component manufacturing front runners.

FOR MORE DETAILS CONTACT BMA ON THE FOLLOWING

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